



TERMS AND CONDITIONS FOR WARRANTY EXTENSION UP TO 3 YEARS FOR MEOWBABY® PRODUCTS

1. The possibility of extending the warranty period applies only to products with the proof of purchase from the manufacturer and affiliate sales platforms. If there are any doubts regarding the authorization of a particular point of sale, all necessary information can be obtained by contacting Customer Service at meow@meowbaby.pl
2. In order to extend the warranty period, you should register the product on the website www.warranty.fun within 4 weeks from the date of purchase.
3. The extension of the warranty period for MeowBaby® products applies to the following warranty conditions:
 - This warranty covers failures caused by defective parts or manufacturing defects.
 - As a condition for exercising the rights under this warranty, you must provide: proof of purchase with a specified date of sale (invoice, receipt), of the device under complaint,
 - Inclusion of the defect description.
4. In the event of a defect covered by warranty, the product should be sent to the seller by courier service at the expense of the recipient, using a courier company indicated by the service center, or delivered in person.

5. Defects revealed during the warranty period will be removed as soon as possible, no later than 30 days from the date of delivery of the damaged equipment to the service center. If it becomes necessary to import a defective part from the manufacturer, the repair period shall be extended by the time necessary to obtain it, up to maximum of 60 days.
6. Any defective products or parts that have been replaced under warranty become the property of the service center.
7. The performance of the warranty repair and its date shall be attested by the service center in the warranty card.
8. The warranty covers only those defects, the cause of which lies in the product itself.
9. The warranty does not cover:
 - damage caused by improper use,
 - damage caused by the use of the product under conditions that are not consistent with the manufacturer's recommendations,
 - damage caused by the use of the product contrary to its intended purpose.
10. The warranty becomes invalid:
 - if a discrepancy with the data contained in the purchase documents is found,
 - in case of using the product inconsistently with the user manual.
11. If the repair claim is unfounded, the shipping costs shall be borne by the complainant.
12. The customer has the right to replace the product if, during the warranty period:
 - damage occurs that cannot be repaired by the service center,
 - the service center performs 3 repairs and the product remains defective.
13. If it is not possible to exchange the product for the same model or a newer equivalent, the complainant is entitled to a refund of the amount paid.
14. In the case of missing accessories, their value will be deducted from the amount due returned to the complainant.
15. The provisions of the above warranty terms and conditions do not exclude, limit or suspend the buyer's rights arising from the lack of compliance of the goods with the contract.
16. Upon successful completion of the product registration process, the warranty period will be extended by an additional 36 months.

17. The extension of the warranty period takes place upon confirmation by ZorinInt Sp. Z o.o., the owner of the MeowBaby® brand.

18. Confirmation is sent by email to the address provided at the time of device registration.

19. Extending the warranty period is valid provided that all the details entered during product registration match the proof of purchase.

20. In order to execute a warranty claim arising from the extended warranty period, you need to provide confirmation of the extended warranty period and the original proof of purchase of the equipment to the service center.

21. Acceptance of the content of the terms and conditions of the warranty extension by the customer means that they consent to the processing of their personal data, now and in the future, for statistical and marketing purposes, as well as to receiving commercial information electronically from Zorin Int. ul. Witkowice 1, 78-100 Kołobrzeg, Poland, owner of the MeowBaby® brand.



Made by hand



Safe for Children



Created with love